

ALL ABOUT SEPTIC
P.O. BOX 56
SALADO, TX 76571

Phone: (254) 613-4436
Fax: (254) 613-4640
www.allaboutseptic911.com office@allaboutseptic911.com

Customer ID	Contract Period
5201	Start Date: End Date:

To: Example Contract

Site: , ,
County:
Installer:
Agency:
Mfg/Brand: --

ALL ABOUT SEPTIC
3 visits per year - one every 4 months

This is to Certify that the above Residential sewage system has a service agreement. During this period, we will conduct an inspection of your system every four months, 3 times a year. These inspections will consist of tests for chlorine residual and/ or PH. A chlorine residual of 0.1 mg/1 must be maintained. We will visually inspect the treatment plant, effluent quality, color, turbidity, odor, and sludge and scum buildup. A mechanical visual inspection will include aeration, irrigation pump, lines and fittings, alarm tests and electrical control conditions. We will visually inspect the irrigation pump station, spray heads, pressure lines, pumps, filters, and appurtenances.

This agreement will not cover costs of service calls, labor or materials which are due to 'misuse' or 'abuse' of the system, failure to maintain electrical power to the system, sewage flows exceeding the hydraulic/organic design capabilities disposal of non-biodegradable materials, chemicals, solvents, grease, oil, paint, etc., or any usage contrary to the requirements listed in the owner's manual or as advised by an authorized service representative. The homeowner will be responsible for adding chlorine (Tablet or Liquid as required). We will visit your site within 48 hours after notifying our office of the issue.

Please read and initial the following:

_____ **Initial:** Owner is responsible for maintaining a chlorine level of 0.1mg/1 in tanks at all times. It is especially important to only use Septic Approved Chlorine Tablets in your system. **Pool Chlorine tablets are NOT SAFE!** If you have a bleach chlorinator it is important to use non scented bleach.

_____ **Initial:** Owner understands and agrees that All About Septic cannot control the type or amount of effluent that the owner puts into the system. Owner will abide by all requirements and recommendations of the system manufacturer and installer. It is the owners responsibility if he or she does not understand the requirements of the system to contact the installer or All About Septic to get the requirements and ask questions about any of the requirements they do not understand.

_____ **Initial:** Owner understands it is their responsibility to maintain an annual contract with a service provider and it is the owners responsibility to pay and sign a new contract 30 days before the expiration of the current contract. If a new contract is not in place at the expiration of current contract the County Health Department will file a court case in the residing county at the expense of the Owner for noncompliance. Your county health department takes this seriously and court costs will be incurred.

_____ **Initial:** Owner is responsible to notify All About Septic when alarm occurs. The system is designed to have 48 hours of room with minimal use after an alarm first goes off. All About Septic strives to provide service within 24 hours but owner understands that All About Septic has 48 hours to respond. Owner understands that there can be circumstances that this would not apply. All About Septic can be reached **Monday through Friday 8-5 and Saturday 10-3**. Our office phone number is: **254-613-4436**. You may also email our office at office@allaboutseptic911.com. Based on how the system is designed we do not have technicians on duty Sundays. If you have a septic emergency after business hours limit your usage. The system only is fed what is put into it. If you are backing up stop all usage. If levels continue to rise shut off all water to the house.

_____ **Initial:** Owner grants All About Septic access to the system for inspection and service. The owner agrees to update All About Septic with changes to lock or automatic gate codes, to include contact information, to access property. Our FEES are based on route density: therefore, owner will incur additional charges of \$50 per visit if additional visits are necessary due to restricted access. If the property is deemed inaccessible and Owner has not responded after 3 contact attempts an inspection report will be turned into the county stating property is inaccessible.

_____ **Initial:** This Contract only represents the 3 inspections of the owner's property. Owner understands and acknowledges that there are inherent hazards of accidental injury, property damage or death in connection with the use of onsite septic systems. Owner assumes all risks associated with the ownership of an onsite septic system. Owner hereby releases and assumes entire responsibility and liability for any claim or actions bases on or arising out of injuries to persons or damages to or destruction of property sustained or alleged to have been sustained in connection with or to have arisen out of or incidental to the performance of this contract by All About Septic, Its officers, agents, and employees. Owner agrees to indemnify, hold harmless and defend All About Septic, its officers, agents, and employees from any and all liability, damages, losses, claims, judgements, costs or expenses, including attorney's fees, which in any way arise from the operation of or the presence of the septic system.

_____ **Initial:** Owner understands and agrees that servicing the system pursuant to the contract does not include the repairs or replacement of any component found to be defective or functioning incorrectly. Contract does not cover Septic pump outs. The owner may contact All About Septic for pump outs or repairs needed to keep the system in acceptable working order per TCEQ and county guidelines. If repairs are performed at the request of the Owner, the owner agrees to pay All About Septic for such repairs at the time the service is rendered. If payment is not made in full at that time, the Owner agrees to pay the invoice within 10 DAYS. The Owner will then access a \$50 late fee. After 60 days the contract will be canceled with the health department and Invoice will be turned over to a collection agency. Current Labor Costs: Service Call Fee: \$80 Hourly Labor Cost: \$75 Service calls will have a minimum of 1-hour Labor plus the Service Call Fee resulting in a \$155 charge plus parts.

_____ **Initial:** Spray heads are not covered under service contract. It is particularly important to know where the spray heads are on the property. The spray heads must have a purple top that are designated specifically for septic systems. If All About Septic is called to replace spray heads that are damaged the regular fee rate will apply.

_____ **Initial:** Credit Card users will see BACK Enterprises & All About Septic on your statement.

_____ **Initial:** Returned checks and declined credit card payments will result in a \$50 nonsufficient funds fee (NSF) being added to your account.

_____ **Initial: All about Septic secures the lids when we leave the property and Owner is responsible for making sure lids are secure when All About Septic is not present. Owner will not hold All About Septic liable for accidents associated with failure to maintain access security of system. This is important for life safety!**

Copies of this contract and all reports will be submitted to the authorizing agency. All About Septic reserves the right to cancel this contract at any time.

Maintenance Provider: Brent LaCanne License # MP0001059
Physical office address: 4631 W. Hwy 190, Belton, TX 76513
Mailing Address: P.O. Box 56 Salado, Texas 76571
Office Phone Number: 254-613-4436 Email: Office@allaboutseptic911.com

Signing below acknowledges that you have read and agree to the terms of this contract.

Drivers License #: _____ State: _____

Email Address: _____

Directions to Site: _____

Owner's Signature: _____ Date: _____

Owner's Phone Number: _____

Inspector Signature: _____ Date: _____

(Certified Inspector)